

# MANAGED APPLICATION SERVICES

Powered by NaviCloud

## NaviSite's Managed Application Services

- Lower Total Cost of Ownership 20% - 40%
- Reduce Expense with Usage-Based Billing
- Leverage Cloud Enabled Technologies Designed for Oracle Applications
- Deliver Superior Service Levels To Business Users
- Improve Business Flexibility and Agility
- Achieve Key Regulatory Compliance

## RELIABLE, SECURE, HIGHLY AVAILABLE APPLICATIONS FOR GREATER BUSINESS AGILITY

NaviSite's Managed Application Services powered by NaviCloud MCS provides complete end to end functional and technical support of Oracle applications leveraging our innovative cloud based Service Delivery Infrastructure. NaviSite's service-based offering – built on a burstable, high performance computing platform – supports a usage-based billing model that eliminates upfront capital expenditures, reduces recurring operational costs, and speeds deployment.

### ONE CALL, ONE SOURCE

NaviSite's all-inclusive Managed Application Services solution consists of on-boarding, application management, and lifecycle management services.

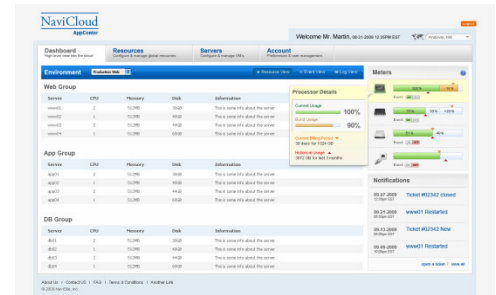
#### On-Boarding Services

Why leave this critical step to chance? With more than 200 Managed Application Services on-boarding projects under our belt, NaviSite has the proven expertise as an Oracle Certified Advantage Partner to lead customers through the on-boarding process. Customers join the NaviSite service in a variety of ways; new implementations through migrations of an existing system, often coupled with an upgrade. Any approach is fine; each is executed with production operations, manageability and on-going support in mind. Utilizing a proven on-boarding methodology quickly closes the gap between project initiation and live production operations. The experienced NaviSite team manages and supports the on-boarding process. With our track record, count on our functional and technical team to flawlessly execute the on-boarding process.

#### Application Management Services

NaviSite employs a customer-focused Client Manager Service model for end-to-end application management through centers of excellence staffed by experienced application

experts. NaviSite reduces the risk of managing applications through a compliance-driven approach consisting of thorough change management, production control, third-party audits, stringent security standards, customer transparency, documented policies, and contractual guarantees.



NaviCloud Customer Portal

#### Full Lifecycle Management

Application maintenance is a key differentiator, allowing customers to get the most out of their maintenance dollars. NaviSite upgrades the applications regularly – including vendor released patches, service packs and upgrades. This includes the production certified customer environment and any customer specific business process customizations. NaviSite also maintains all elements of the Service Delivery Infrastructure supporting these applications including: networks, databases, servers, operating systems, and interfaces to complementary applications. Keeping applications current maximizes our customer's investment.

#### Enterprise Class Performance and Availability

Powering NaviSite's Managed Application Services is a high performance cloud based computing platform. Scalable, elastic, highly available, and burstable the NaviCloud enterprise class platform is based on

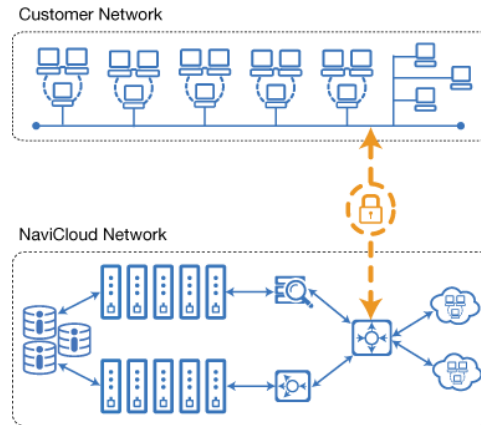
## ***NaviSite's Cloud Enabled Application Infrastructure***

- *Highly Available at all Tiers*
- *Scalable, Elastic, On Demand Growth*
- *VMware vSphere*
- *Cisco Unified Computing System*
- *Integrated IBM p-Series Oracle RAC Database Cluster*
- *IBM XIV Storage*
- *Built in Business Continuity and Disaster Recovery*
- *Fast Provisioning*
- *Exceptional Performance Utilizing NaviSite's High Performance Computing Platform*

### ***Contact Us***

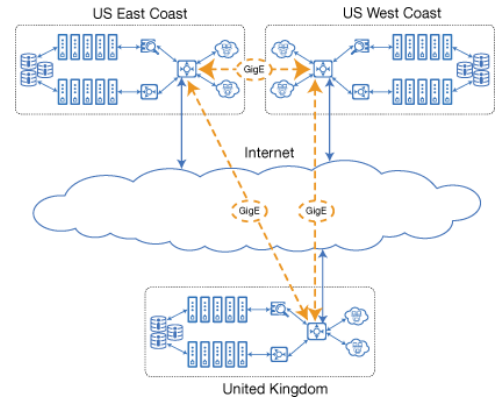
*For more information about NaviSite, please contact [salesinfo@navisite.com](mailto:salesinfo@navisite.com) or 1-888-298-8222.*

technologies from Cisco, VMware, Oracle and IBM and is ideally suited for Oracle applications.



### ***NaviCloud: Secure Connectivity***

Leveraging industry standard technologies, and providing built-in disaster recovery and business continuity, NaviSite improves application performance and ensures application availability – and has the service level guarantees to back it up. Supported by state of the art operations centers and a resilient service delivery infrastructure spanning multiple data centers,



### ***NaviCloud: Built-in Disaster Recovery and Business Continuity***

NaviSite offers comprehensive, guaranteed service levels including:

- Continuous Application Availability
- Response and Resolution Guarantees
- Performance Guarantees

### ***About NaviSite***

*NaviSite is a leading provider of cloud enabled enterprise hosting and application management services. It provides customized and scalable solutions leveraging its industry leading hosting infrastructure, full suite of managed services and custom and packaged application life cycle management expertise. Over 1,500 customers depend on NaviSite for customized solutions delivered through its global footprint, comprising 15 state-of-the-art data centers supported by approximately 650 professionals. For more information, visit [www.navisite.com](http://www.navisite.com).*